ASUG SAP BusinessObjects USER CONFERENCE

September 9–11, 2013 Anaheim, California

Business Intelligence for a PASSIONATE COMMUNITY



Combining Disparate Data Sources for Reporting: Which Method Should I Use?

Ryan Muldowney and Mike Allison, Altek Solutions

About Altek Solutions

- SAP BusinessObjects partner since 2000
- Specialize in Business Intelligence solutions
 - Consulting services
 - Education
 - Software development
 - Resell SAP BusinessObjects software
- www.alteksolutions.com
- Ryan Muldowney Solutions Architect
- Mike Allison Managing Consultant





Combining Disparate Data Sources

- Bringing data together for reporting has always been a challenge
- Multiple sources and platforms for data
 - RDBMS
 - Transactional systems
 - Flat files, Excel, Access
- Data is not always in the best format for reporting

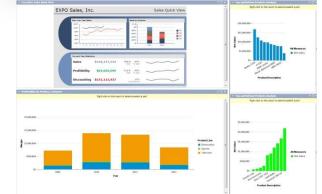




Reportable Data

- What is reportable data?
 - Easy to use
 - Intuitive
 - Flexible
 - Accurate
- Should be #1 Priority in all Business Intelligence projects
- Once data is reportable, performance will follow suit
- Makes BI development easier moving forward





Setting your Expectations

- All organizations are different
 - Data
 - Resources
 - Budget
- One-Size does not always fit all
- Multiple methods can be utilized to fulfill project requirements
- Develop standards that work for your organization





What are my options?

- Several options for combining data
 - Manually in Excel
 - In a Data Warehouse using an ETL process
 - In a Web Intelligence or Crystal Report
 - In the Universe (UNX)





Combining Data Manually

- Datasets can be combined manually using Excel
 - Data Dump from source system
 - Vlookups
- Manipulate data leveraging Excel functions
 - Sums
 - Counts
 - Complex functions
- Visualize by using built-in Excel graphs or consume in a reporting tool like Web Intelligence



Combining Data Manually

- Pros
 - End users are comfortable working in Excel
 - Flexible functions for data manipulation
- Cons
 - Manual process means human error
 - Requires significant effort to combine and validate the data

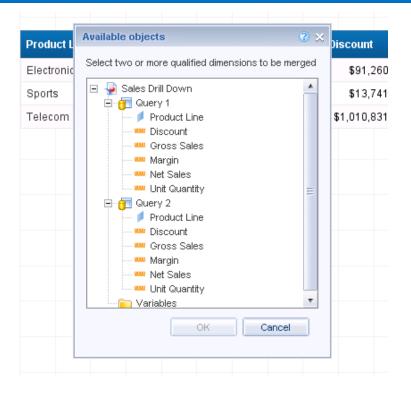
Combining Data Manually

Recommendations

- Don't do it!
- Limit as much as possible
- Might be useful in rare occasions for one-off reports and combining data in SAP BusinessObjects Dashboards (Xcelsius)

Combining Data on a Report

- Data can be combined in Web Intelligence using multiple queries and Merge Dimensions
 - 2 Universes
 - Universe and Excel
 - Other Options
- There must be common elements to join the two datasets



Combining Data on a Report

- Pros
 - Empowers report developers
 - More flexibility for data access
- Cons
 - Data from each query must be at the same level of detail
 - Possibility for human error in joining the queries
 - Training needed for both the data and reporting tool

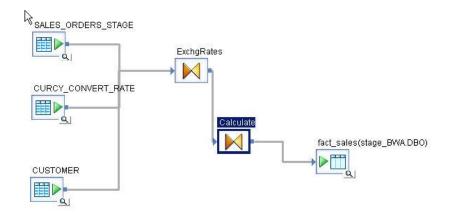
Combining Data on a Report

Recommendations

- Useful for combining separate subject areas for comparison
- Ensure that the data is at the same level of detail for accuracy and ease of reporting
- Recommended for Power Users that understand requirements, universe structures and Web Intelligence

Creating a Data Warehouse with ETL

- Data can be combined using an ETL tool
 - SAP Data Services
 - SQL Server Integration Services (SSIS)
 - Informatica
- Bring together data from practically any source
 - Data Manipulation
 - Data Quality
 - Data Validation





Creating a Data Warehouse with ETL

- Pros
 - Power to manipulate data into a reportable format
 - More control over data quality
 - Efficient, repeatable process
 - Best performance for reporting
- Cons
 - Development time and resources
 - Maintenance
 - Complexity
 - Data Lag



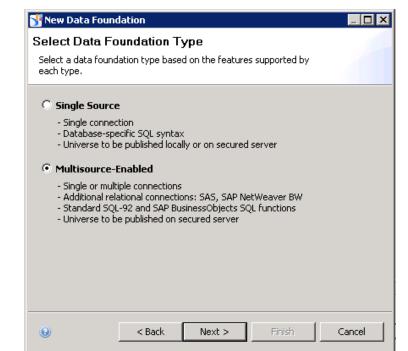
Creating a Data Warehouse with ETL

Recommendations

- The ideal solution, if requirements are clearly defined and resources are available
- Understanding of data warehousing concepts and proper data model design are a must

Using Multi-source Universes (UNX)

- SAP BusinessObjects 4.0 introduced the new UNX universe format
- Provides the ability to create a universe with multiple data sources
- Similar to Data Federation in past releases, but integrated into the semantic layer
- Finally, a new option for combining data



Using Multi-source Universes (UNX)

- Pros
 - Ease of development and maintenance
 - Data is real-time from source systems
 - More resources likely available for Universe development
 - Shield end users from data complexity
- Cons
 - Lack of flexibility
 - Can only use generic SQL (SQL-92)
 - Performance can be poor
 - Limited data manipulation



Using Multi-source Universes (UNX)

- Recommendations
 - Short-term solution when a true DWH is not an option
 - Use with smaller data sets when a DWH doesn't make sense
 - Data should already be close to a reportable format
 - Can be useful for real-time reporting

Combining Data Demo

DEMO



Review

	Excel	Report	Multisource UNX	Data Warehouse
Time to Implement	Low	Low	Medium	High
Flexibility	\checkmark	\checkmark	\checkmark	\checkmark
Reliability		\checkmark	\checkmark	\checkmark
Reusability			\checkmark	\checkmark
Performance				\checkmark

ASUG SAP BusinessObjects USER CONFERENCE

Questions



ASUG SAP BusinessObjects USER CONFERENCE

For More Information

- Contact us!
 - Ryan Muldowney <u>rmuldowney@alteksolutions.com</u>
 - Mike Allison <u>mallison@alteksolutions.com</u>
 - Blog <u>http://www.alteksolutions.com/blog/</u>



Thank you for participating.

Please provide feedback on this session by completing a short survey via the event mobile application.

SESSION CODE: 614

Learn more year-round at www.asug.com

ASUG SAP BusinessObjects
USER CONFERENCE