



Our SAP BusinessObjects Health Check Package helps to ensure organizations are making the most of their investment in Business Intelligence technology, and that their systems are performing efficiently and are able to scale and respond to future business demands.

SAP BusinessObjects Health Check Package

Keep Your System Running Strong

Your organization relies on your ability to deliver information on demand. It's a simple fact. But over time, systems evolve. They shift under the stresses of new user population demands, multiple developments, and reporting requirement changes.

That's why Altek Solutions Professional Services developed the SAP BusinessObjects Health Check Package; so you can identify potential weaknesses in your Business Intelligence (BI) system before they turn into big problems.

Our Health Check Package will help ensure that your organization is making the most of its investment in BI technology, that the system is performing as efficiently as possible, and that your deployment is able to scale and respond to future business demands.

Approach

Our SAP BusinessObjects Health Check is directed to discovery and documentation of the current system installation, with the deliverable being an accounting of system performance, and recommendations on how to best configure the environment for present and future requirements.

When a Health Check is Recommended

While a periodic SAP BusinessObjects Health Check is recommended for all deployments, it is especially essential when:

- ✓ *The actual system usage has differed over time from the system's initial design;*
- ✓ *The user population increases in scope or actual usage;*
- ✓ *Performance and response times are not at expected levels, or are declining;*
- ✓ *Development has been completed and a final check is required to ensure the system will function efficiently when delivered to the users; and*
- ✓ *Planning to migrate to new platforms or software versions.*



Detailed Diagnostic Procedures

For most organizations, our SAP BusinessObjects Health Check Package can be delivered over a five-day period. Systems that are very large in terms of scope and complexity require longer periods to perform detailed review and analysis.

When you order a Health Check, our consultants will visit your site and perform a series of detailed diagnostic procedures, including:

- ✓ *Review installation and configuration of your SAP BusinessObjects software*
- ✓ *Check proper connectivity to the data sources and to the repository*
- ✓ *Evaluate your universe(s) to ensure that the classes and objects are semantically correct and easy to use*
- ✓ *Check key reports to ensure that they deliver the required business data in the most effective way, considering the infrastructure and user requirements*
- ✓ *Examine the security model and repository structure*
- ✓ *Check user response time to key queries and investigate any anomalies*
- ✓ *Explore potential system enhancements that can improve ease-of-use, performance and maintainability*

What You Receive

The Health Check delivers a series of written reports on the salient elements of your organization's currently installed SAP BusinessObjects BI system.

When you choose our SAP BusinessObjects Health Check Package, you receive:

- ✓ *An on-site review of your SAP BusinessObjects production systems implementation*
- ✓ *Detailed written report of strengths, weaknesses, usage patterns, recommendations, and cost estimates*
- ✓ *Identification of opportunities to enhance performance, security, and stability with existing or new technology and products*
- ✓ *Implementation of select system modifications, as time permits*

The Health Check does not include modifying the system, except as time permits. The chief value is in the findings and recommendations that are presented.

At the end of this intensive review, you will have a detailed understanding of your systems capabilities, and the necessary requirements for peak performance, future additions or planned changes.

Your customized report will also include recommended changes and updates to help your system operate at peak efficiency, the benefits of making the prescribed changes, and the estimated costs and resources required.



Professional Services From BI Experts

When it comes to implementing and maintaining BI systems, Altek Solutions can make it happen faster and more successfully. Our project framework and best practices ensure a BI solution that is fast-to-execute and cost-effective, while meeting your organization's expectations efficiently and with minimal risk.

Altek Solutions' consultants will provide you with the guidance, knowledge and hands-on support you need to make your BI deployment a success. Make sure your organization can make best use of your BI solution as efficiently and cost-effectively as possible. Contact Altek Solutions today to discuss our SAP BusinessObjects Health Check and other Professional Services Packages that we offer. ♦

For more information about this service package or other consulting services contact:

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"Partnering with leading technology consultants like Altek Solutions is in line with our commitment to provide Business Objects customers with the best customer support and service available.

Altek Solutions will enable our enterprise customers to take full advantage of Business Objects business intelligence capabilities for their business solutions."

Bill Robinson
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